User Guide

Disable Spam Filtering

IWorld Services (Singapore) Pte Ltd

Content Page

*Please note, once the Spam Filtering Feature had been deleted/removed, all emails will be send to the destinate email address instead of the Spam Email Account.

Disabling SpamAssassin and Spams Filters

A)   Disabling SpamAssassin

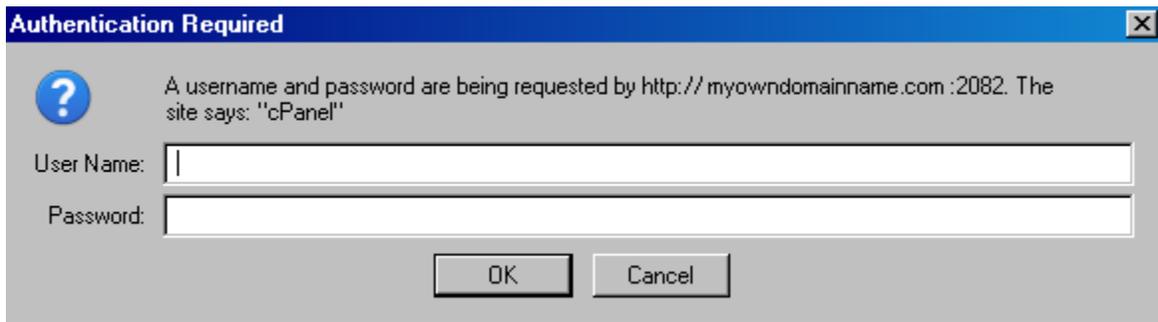1.Open your Internet Explorer (Mozilla Fire Fox, Safari, etc.)

2.

2.   In the address bar, type in www.<your domain name>/cpanel
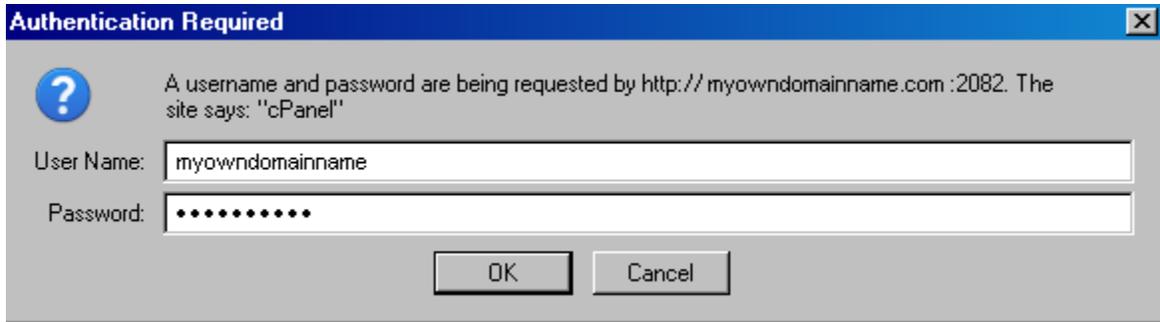   Eg. www.myowndomainname.com/webmail

3.   Follow after will be a pop up as shown below
        Eg.

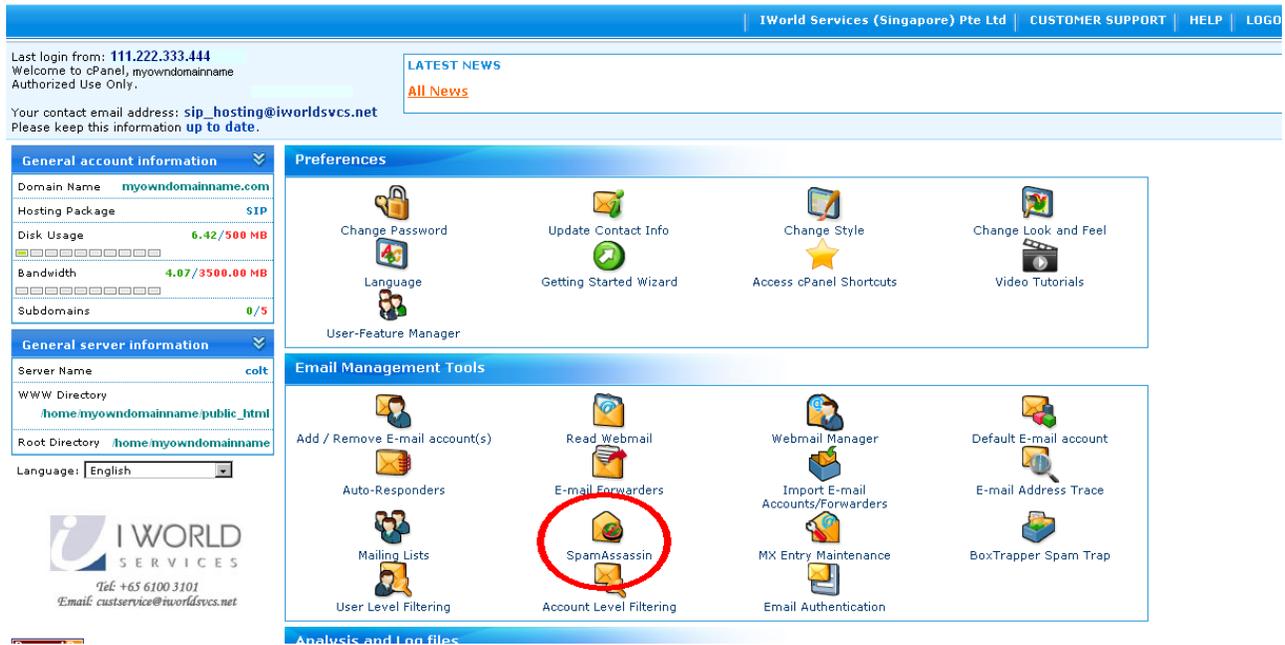4.   The means of the pop out window is to request your "User Name" and "Password".
      The username and password will be send to you by Iworld Hosting Team. Please key it
      in and click the "OK" button.

      Eg. User Name : myowndomainname, Password : <default, unless you have changed
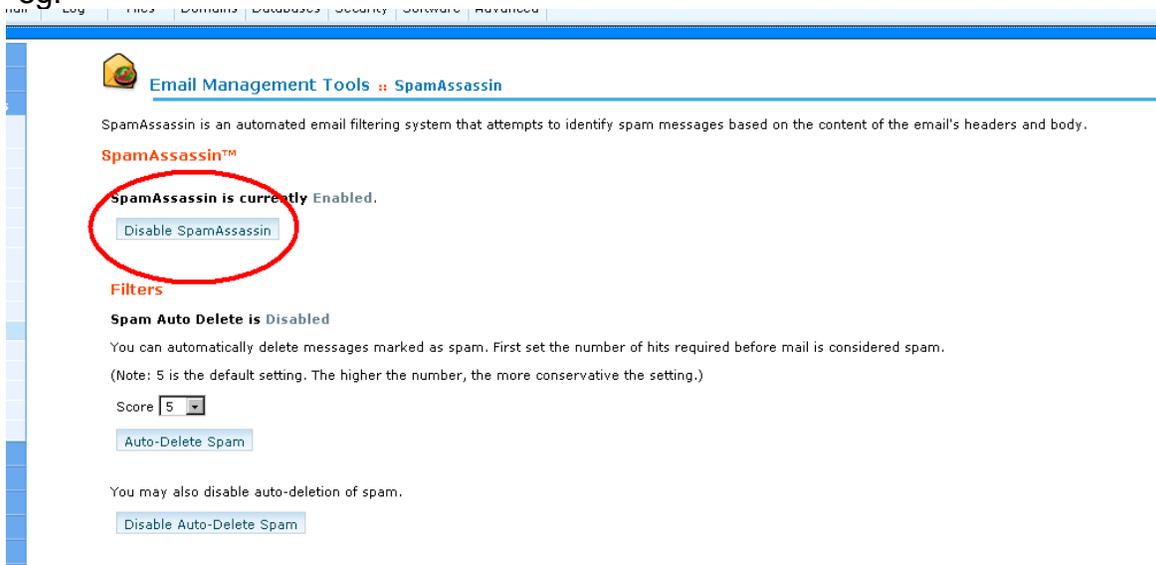   it>

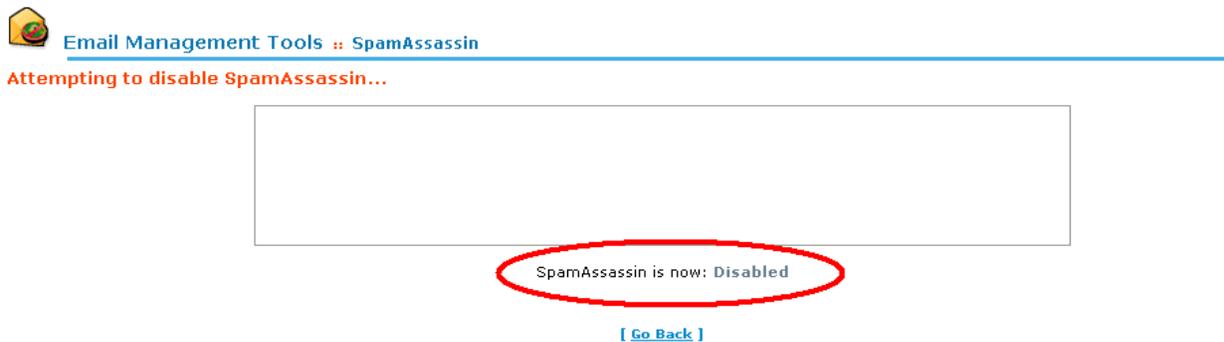5.   After which, the page will load into the Home Page of your web hosting Control Panel
Eg.

6. Firstly, click on the "SpamAssassin" icon under "Email Management Tools". Eg.

7. Next, click on "Disable SpamAssassin" eg.

8. The SpamAssassin is DISABLED. eg.

9.	Now, go back to the SpamAssassin page by clicking on the " [Go Back] "
	eg.

SpamAssassin is now: **Disabled**

[Go Back]

10.	Next, click on the "Account Level Filtering" on the left hand side of the page.
	eg.

HOME
Preferences
Email Management Tools
　Add / Remove E-mail
　account(s)
　Read Webmail
　Webmail Manager
　Default E-mail account
　Auto-Responders
　E-mail Forwarders
　Import E-mail
　Accounts/Forwarders
　E-mail Address Trace
　Mailing Lists
　SpamAssassin
　MX Entry Maintenance
　BoxTrapper Spam Trap
　User Level Filtering
　Account Level Filtering
　Email Authentication
Analysis and Log files
Files
Domains
Databases
Security
Software

Email Management Tools :: SpamAssassin

SpamAssassin is an automated email filtering system that attempts to identify spam m

SpamAssassin™

SpamAssassin is currently Disabled.

Enable SpamAssassin

Filters

Spam Auto Delete is Disabled

You can automatically delete messages marked as spam. First set the number of hits

(Note: 5 is the default setting. The higher the number, the more conservative the set

Score 5

Auto-Delete Spam

You may also disable auto-deletion of spam.

Disable Auto-Delete Spam

Spam Box

11.	It will load into a page like below. After that then click on "Delete" beside the
	Spam Rules (filter). You need to delete each filter one at the time until left the last filter to
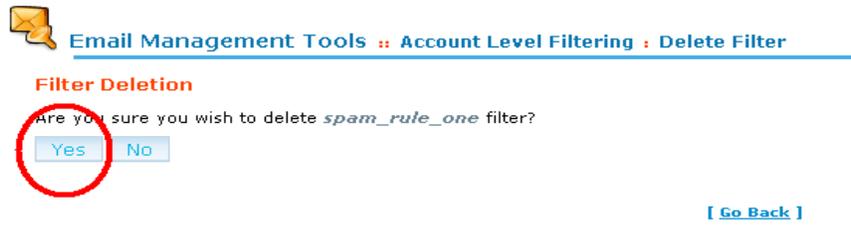	delete it all away.
	eg.

Email Management Tools :: Account Level Filtering : Edit Filters for All Mail On Your Account

Edit Filters for All Mail On Your Account
Create Filter
Create a new Filter

Current Filters

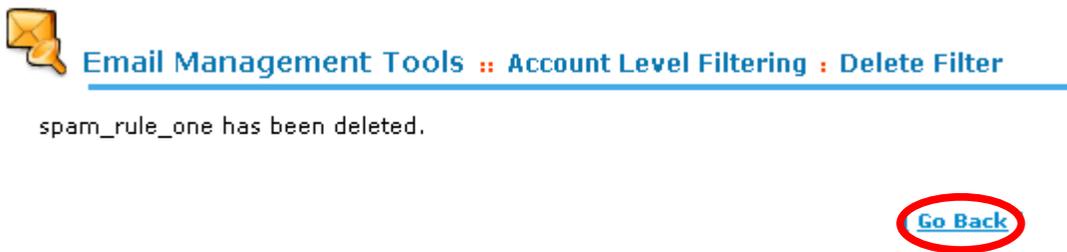| Filter Name	Actions	
spam_rule_one	Edit	Delete
spam_rule_two	Edit	Delete

Filter Test

Note

Enter a complete e-mail message (including headers) below to see how it will be processed with the current filters in place.

Retrieving Spam's Emails (Private & Confidential)	6

12.   Next, confirmation of the respective Spam Rule (filter) to be deleted away by clicking "YES" eg.
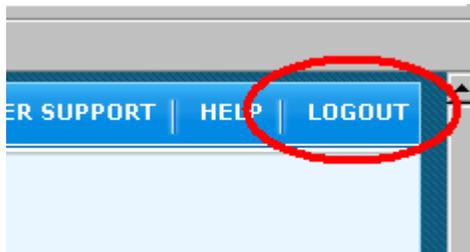

13.   The result of the deleted rule (filter) will be shown like this, click go back. Repeat step 11 until all filter is removed.
eg.

     When all the filters are deleted, you have SUCCESSFULLY DISABLED THE SPAM FEATURE!

14.   Click "LOGOUT" at the top right hand corner of the page to exit your cpanel
eg.

THE END.